



For over 45 years, Beacon has been a leader in wholesale emergency dispatch monitoring. Dedicated to superior customer service, we take the time to understand the needs of elevator contractors, consultants, building owners, and property managers-delivering state-of-the-art, personalized monitoring solutions tailored to you.





Comprehensive Account Management:

We handle all the administrative work, allowing you to focus on your business.



Specialized Facilities:

Redundant state-of-the-art monitoring centers staffed by operators trained to respond to your specific elevators.



Peace of mind:

Layered liability mitigation and program quality assurance checks. Rest easy.



Increase recurring monthly revenue:

Retail our managed wholesale program while we take care of your customers.



Elevator Monitoring

- 24/7/365 Coverage
- Customized response protocols
- All account activity is documented
- Fewer dispatches
- Authorized dispatches
- Non-disputed response charges

Account Management

- Managed account administration
- Daily account activity review
- O Detailed follow-up on every call
- Online portal for real-time reports
- Routine quality assurance reviews
- Save money on telecomm costs

POTS Line Replacement

POTS lines are being decommissioned. They are outdated, expensive, and not compliant with video monitoring.

Modernize and save with next-generation telecommunication solutions.

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